

# UNO IT RESOURCES FOR STUDENTS

## Open Computer Labs

Need a list of computer labs that are open on-campus:

- College of Business – KH 208 (2<sup>nd</sup> Floor) **\*\*Black & White Printer Available\*\***
  - **Mon. – Thurs.** 8am – 6pm
  - **Friday** 8am – 4:30pm
  - **Saturday** Closed
  - **Sunday** 12pm – 6pm
- “The Learning Commons” – 1<sup>st</sup> Floor Library **\*\*Color Printer & Scanner Available\*\***
  - **Mon. – Thurs.** 8am – 6pm
  - **Friday** 8am – 4:30pm
  - **Saturday** 10am – 6pm
  - **Sunday** 12pm – 5pm
- IT Help Desk – CC 101-R **\*\*Black & White Printer Available\*\***
  - **Mon. – Fri.** 10am – 3pm

## Hardware & Software

Need to use a student computer lab machine because of a specific software?

- Use the **Virtual Desktop** app in MyApps. For instructions, click [here](#).

Need to buy or borrow a laptop to complete an assignment?

- Visit the library and inquire about the Laptop Lending Program. Click [here](#).
- Resource for finding a student discount when purchasing a laptop. Click [here](#).

Need Software for a class or looking to buy software at a discounted price?

- Install Microsoft Office (Office 365) for **FREE!** Go to [myapps.uno.edu](http://myapps.uno.edu), log in with your UNO credentials, and click on the **Office 365 Suite** tile.
- To find student discounted software, go to [myapps.uno.edu](http://myapps.uno.edu), log in with your UNO credentials, and click on the **UNO Software Store (also called “On The Hub”)**.

## UNO Email & Internet

Having trouble logging in to your UNO account? Need to reset your UNO password?

- To unlock your account and/or reset your password on your own, use the Self-Service Password Reset (SSPR) option. Click [here](#) to access SSPR.
- To speak to a person for password assistance, contact the IT Help Desk at (504)280-4357

Need to know how to add my UNO email to my mobile devices and/or how to connect to UNO’s internet?

- How to put my UNO email on my mobile device (ie. Phone, tablet, etc..). Click [here](#).
- How to use my mobile device (i.e. Phone, tablet, etc..) to connect to the internet (unosecure). Click [here](#).