

THE UNIVERSITY of NEW ORLEANS

GLOBAL COMPETENCE CERTIFICATE "AT WORK"

This professional development program teaches you how to collaborate effectively across differences and helps you develop skills and strategies necessary to work on diverse teams.

10-12 hrs individual learning online
+ 3 synchronous facilitated dialog sessions.
Cost of \$300.00* covers registration, access to online learning platform, Qualified Facilitator support, and Global Competence Certificate of Completion.
*Cost for UNO faculty/staff is \$95.00.

For more information and to submit interest form: www.uno.edu/gcc

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Global Competence Certificate (GCC) "At Work"

The GCC At Work teaches the skills and strategies necessary to work effectively on diverse teams. Participants will learn about themselves and engage with others through a curriculum categorized into modules that bring them Inward, Outward and Forward. After completing the AFS GCC At Work learners are more self-aware, aware of other perspectives, and can bridge across differences. Participants will work in small cohorts under the guidance of a Qualified Facilitator at UNO. The three Facilitated Discussion Sessions are synchronous and will be held via zoom or in person.

Timeframe	Module	Pillar	Approx. Time
			commitment
Part 1	Roadmap	Self-Awareness	2 hours
	Who am I	Self- Awareness	
	Observe your Context	Awareness about others	
	Facilitated Discussion #1		1.5 hrs.
	(synchronous)		
Part 2	Stereotypes & Generalizations	Awareness about others	5 hours
	Empathy & Listening	Awareness about others	
	When Differences Collide	Awareness about others	
	DIVE – Suspending Judgement	Bridges across difference	
	Cultural Value Dimensions	Bridges across difference	
	Communication Styles	Bridges across difference	
	Dealing with Conflict	Mindful Emotional Responses	
	Facilitated Discussion # 2		1.5 hrs.
	(synchronous)		
Part 3	Polarized Societies	Global perspective	5 hours
	Spiritual Diversity	Bridges across difference	
	Understanding Inequality	Global perspective	
	Microaggressions	Global perspective	
	Power and Privilege	Global perspective	
	Coping Strategies	Mindful Emotional Responses	
	Taking Action	Application	
	Facilitated Discussion # 3		1.5 hrs.
	(synchronous)		
Total time			Approx. 17 hours

