

**Fostering Student's
Academic Success:
Learning Support at UNO**

New Faculty Orientation

August 12, 2021

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Learning Resource Center



Privateer Pathways

Privateer Pathways is a corequisite remediation program for first-year students. It is designed to support students who, because of their ACT or SAT scores, need additional support in Mathematics or English.

Admission to the University of New Orleans is contingent upon participation in this program.

This fall over half of first-year students will participate in the Pathways Program.

The LRC works with Math and English to coordinate the support courses, monitors student progress, supports faculty who teach in the program, and provides academic coaching for students.



Tutoring on Campus



Net Tutor: The LRC sponsors online tutoring through NetTutor so students can get help in a wide range of subjects after hours or on weekends and holidays when campus is closed. You can access NetTutor through Moodle in any of your courses by clicking on the “Student Support Resources” link. See subjects offered and availability at www.nettutor.com/schedule



Departmental Tutoring: Academic departments offer tutoring at their discretion. Our office tries to keep an up to date schedule on our website at <https://www.uno.edu/lrc/tutoring-schedule>. Please note, our office **does NOT** have any tutors who can assist your students.





Early Alert

Faculty can issue alerts on students in the EAB Navigate Platform. Alerts draw attention to students who may need more support for a variety of reasons.

Some alerts create cases that Academic Advisors, Learning Resource Center staff, and Student Affairs staff respond to.

Alerts don't replace faculty outreach. You see your students more than anyone else on campus so please make sure to reach out to them and keep open communication. Alerts are used when students may need additional help and more intervention is needed.

Use the comment feature for the most effective alerts.



Alert Reasons

- Attendance
- Excessive Absences
- High Risk of Course Failure
- Low Test Scores
- Missing assignments
- Tutoring Recommended
- Campus Involvement
- Emotional Wellness
- Healthcare Medical
- Food Access
- Housing Access
- Academic Advisors/LRC Staff receive academic based cases for excessive absences and high risk of course failure.
- Student Care Coordinators in Student Affairs receive cases for emotional wellness, food access, and housing access.
- All other alert reasons do not generate cases. Instead, the student receives a message with campus resources and recommended actions they should take.



Submit an Alert

- Go to myapps.uno.edu. Click the "Privateer Success Tile"
- This will take you to your home page in EAB. In the actions tab, click issue an alert.
- Complete the form and Submit.
- See more detailed step-by-step instructions in attachments.



Actions

I want to...

[Issue an Alert](#)

A screenshot of a web application window titled "ISSUE AN ALERT". The window contains a form with several fields: a "Student" search field, a "Please select a reason for this alert" dropdown menu, a checkbox for "Is this alert associated with a specific class?", and a text area for "Additional Comments". The dropdown menu is open, showing a list of reasons: "Attendance (No attendance in less than 1 week)", "Campus Involvement", "Emotional Wellness (Non-Crisis)", "Excessive Absences (No attendance in more than 1 week)", "Food Access", "Healthcare/Medical (Non-emergency)", and "High Risk of Course Failure". The "Healthcare/Medical (Non-emergency)" option is highlighted. At the bottom right of the form, there are "Cancel" and "Submit" buttons.

View Alert Case Notes

From home screen,
click "cases" icon



Filter by cases

- opened by you or
- assigned to you

NAVIGATE 2020 Fall

Staff Home

Students Upcoming Appointments My Availability Appointment Queues Appointment Requests

Cases assigned Students for 2020 Fall

Actions

- I want to...
- Issue an Alert

Quick Links

- Take me to...
- School Information
- Download Center for Reports
- Campaigns...
- Appointment Campaigns

Upcoming Appointments

You have no upcoming appointments.

0 total results

NAVIGATE 2020 Fall

Cases for Students Enrolled in Selected Term

Status: Open

Care Unit: All Student: Anyone

Opened By: Anyone Assigned To: Anyone Alert Reasons: Any Reason

Date Opened: [] to []

Search

Actions My Students Only

STUDENT	STATUS	CARE UNIT	REASON	DATE OPENED	OPENED BY	DATE UPDATED	UPDATED BY	ASSIGNED TO	CASE OWNER:
[REDACTED]	Open		CV-19 Emotional Wellness	11/23/2020	Amy King	12/04/2020	Paige Ciolino	Paige Ciolino, Sonja Daniels	Paige Ciolino Manage Case



Questions

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