

**Fostering Student's
Academic Success:
Learning Support at UNO**

New Faculty Orientation
August 12, 2022
M. Shannon Williamson
Learning Resource Center



Privateer Pathways

Privateer Pathways is a corequisite remediation program for first-year students. It is designed to support students who, because of their ACT or SAT scores, need additional support in Mathematics or English.

Admission to the University of New Orleans is contingent upon participation in this program.

This fall over half of first-year students will participate in the Pathways Program.

The LRC works with Math and English to coordinate the support courses, monitors student progress, supports faculty who teach in the program, and provides academic coaching for students.



Academic Coaching

- LRC Staff offer coaching to all UNO students, although Privateer Pathways students are our target market
- What exactly can Academic Coaching help me with? You and your coach will work together to identify factors that may be creating roadblocks to your successful path towards earning your undergraduate degree at UNO and help connect you to campus resources for extra assistance if needed. We can assist you in creating study routines that can help you earn high marks in class, help you evaluate future career options, and help you to hold yourself accountable to your goals and stick to a successful routine all semester long.

Here are just a few examples of things we can help you work on. . .

- help you stop stressing over what to write in your notes
- help you learn how to adequately prepare for each lecture meeting
- help you stop procrastinating on getting assignments done
- help you know exactly how much time to spend studying for each course
- help you finally figure out how to manage your time between school, work and life
- help you stop burning out by midterms
- help you determine when and how to seek assistance from the campus tutoring services



Tutoring on Campus



Net Tutor: The LRC sponsors online tutoring through NetTutor so students can get help in a wide range of subjects after hours or on weekends and holidays when campus is closed. You can access NetTutor through Moodle in any of your courses by clicking on the “Student Support Resources” link. See subjects offered and availability at www.nettutor.com/schedule



In-Person Tutoring: Academic departments offer tutoring at their discretion. Our office tries to keep an up to date schedule on our website at <https://www.uno.edu/lrc/tutoring-schedule>. **Depending on annual budget, our office may have a some** tutors who can assist students.



LRC

Online

Resources

LEARNING RESOURCE CENTER

The Learning Resource Center is committed to the belief that students' successes and academic experiences are enhanced when they are empowered to cultivate the skills, strategies, and behaviors of confident, independent, lifelong learners. Our mission is to provide UNO's diverse student population with the tools needed for academic success.

"I'm glad UNO helps students who are struggling. It shows that they care and I appreciate it a lot!" -Student Review



Learning Support Services

The University of New Orleans has transitioned back to in-person classes, as well as hybrid classes, synchronous online classes, and a-synchronous online classes for students. Recognizing that students and faculty may not feel comfortable with the different class types, the Learning Resource Center is available to support students as they adjust to online learning. We have adjusted our current services and added some additional support. For more information, please see our Tutoring Schedule page. If you have any questions, please contact us at lrc@uno.edu or by using our webchat to the right of the page.

[Use this handy weekly guide for success in online courses!](#)

CONTACT US

Have questions about the Learning Resource Center?

126 Earl K. Long Library

Email: lrc@uno.edu

Phone: 504-280-7053

On our website there are resources that may be useful to faculty including:

- [Webstar Tutorial Video](#)
- [Course Evaluation Tutorial Video](#)
- [Writing Professional Emails Video](#)
- [Using Zoom for Online Classes Video](#)
- [Handouts](#) on topics like a weekly guide to master online classes, note taking, test taking, time management, etc.



LRC & Privateer Pantry Partnership

The Privateer Pantry provides supplemental food support to all UNO students. Students can submit an order form up to once per week for shelf-stable food and personal care items. The Pantry is located in the Office of Student Affairs in the University Center 248.

The LRC partners with the Pantry to offer school supplies and study snacks for all UNO students. These supplies are available in the LRC, Library 126.

Donations are always welcome. Please note, UNO's Pantry cannot accept opened, perishable, or expired food items. Monetary donations can be made through the UNO foundation, payroll deduction, or amazon wish list. For more info visit uno.edu/privateerpantry.





Early Alert

Faculty can issue alerts on students in the EAB Navigate Platform. Alerts draw attention to students who may need more support for a variety of reasons.

Some alerts create cases that Academic Advisors, Learning Resource Center staff, and Student Affairs staff respond to.

Alerts don't replace faculty outreach. You see your students more than anyone else on campus so please make sure to reach out to them and keep open communication. Alerts are used when students may need additional help and more intervention is needed.

Use the comment feature for the most effective alerts.



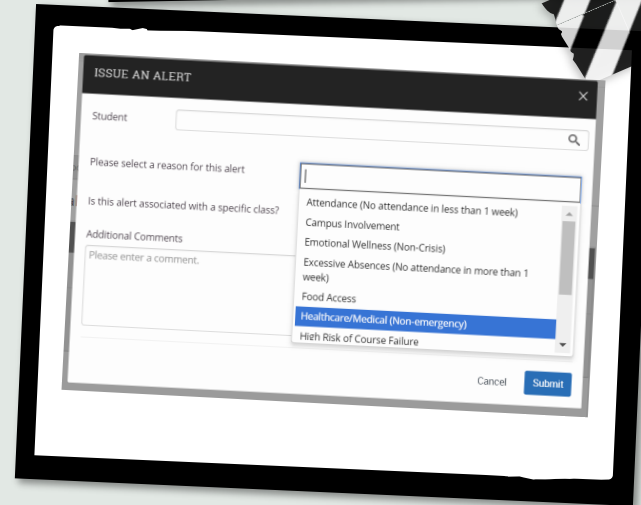
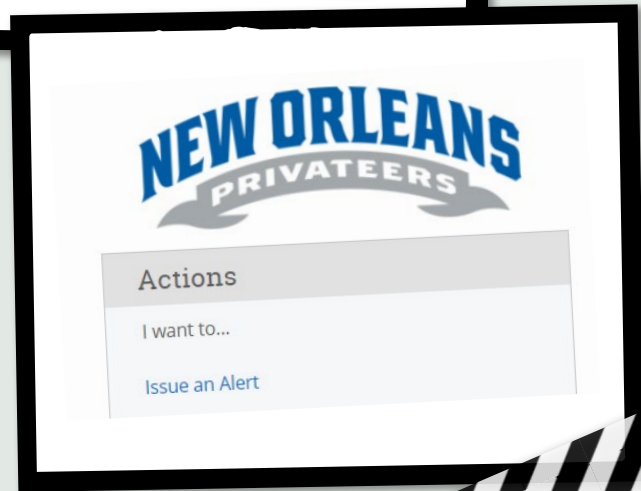
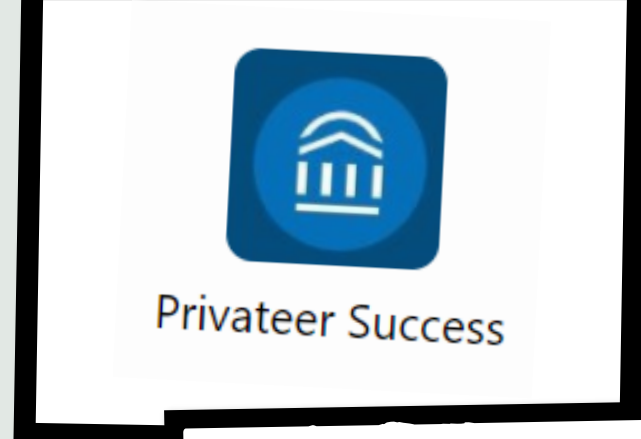
Alert Reasons

- Attendance
- Excessive Absences
- High Risk of Course Failure
- Low Test Scores
- Missing assignments
- Tutoring Recommended
- Campus Involvement
- Emotional Wellness
- Healthcare Medical
- Food Access
- Housing Access
- Academic Advisors/LRC Staff receive academic based cases for excessive absences and high risk of course failure.
- Student Affairs receive cases for emotional wellness, food access, and housing access.
- All other alert reasons do not generate cases. Instead, the student receives a message with campus resources and recommended actions they should take.



Submit an Alert

- Go to myapps.uno.edu. Click the "Privateer Success Tile"
- This will take you to your home page in EAB. In the actions tab, click issue an alert.
- Complete the form and Submit.
- See more detailed step-by-step instructions in attachments.



View Alert Case Notes

From home screen,
click "cases" icon



Filter by cases

- opened by you or
- assigned to you

NAVIGATE 2020 Fall

Staff Home

Students Upcoming Appointments My Availability Appointment Queues Appointment Requests

Cases assigned Students for 2020 Fall

Actions

- I want to...
- Issue an Alert

Quick Links

- Take me to...
- School Information
- Download Center for Reports
- Campaigns...
- Appointment Campaigns

Upcoming Appointments

You have no upcoming appointments.

0 total results

NAVIGATE 2020 Fall

Cases for Students Enrolled in Selected Term

Status: Open

Care Unit: All Student: Anyone

Opened By: Anyone Assigned To: Anyone Alert Reasons: Any Reason

Date Opened: [] to []

Search

Actions My Students Only

| STUDENT | STATUS | CARE UNIT | REASON | DATE OPENED | OPENED BY | DATE UPDATED | UPDATED BY | ASSIGNED TO | CASE OWNER: |
|------------|--------|-----------|--------------------------|-------------|-----------|--------------|---------------|------------------------------|---|
| [REDACTED] | Open | | CV-19 Emotional Wellness | 11/23/2020 | Amy King | 12/04/2020 | Paige Ciolino | Paige Ciolino, Sonja Daniels | Paige Ciolino Manage Case |



Questions

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